

“I couldn’t have got through the last couple of months without your support. Homeless Hub are ‘sensational’ – a place of comfort and support for all families going through struggles.”

Parent using our Mediation Service

Billy’s mother called the Homeless Hub for advice regarding her 16-year-old son, whose behaviour was causing lots of family arguments.

Billy, who had mental health issues, was stealing money and smoking cannabis. He had previously been excluded from school and was now at risk of being thrown out of college for non-attendance.

The family had used **hyh**’s Under-16s Mediation Service before, however mum’s relationship with Billy had broken down and he’d been asked to leave home.

The Homeless Hub arranged for Billy to stay with his Nan and organised a family meeting, at which both a Hub worker and a mediator would be present.

Billy’s family agreed to mediation to work on their communication difficulties. Billy was put in touch with **hyh**’s Dual Diagnosis Family Link worker for support with his mental health, which greatly helped the mediation process, and referred to CAMHS (Children and Adolescent Mental Health Services) for further help.

With this support in place, Billy was able to return to the family home his relationship with his parents has improved and he is doing well at college.